

HEALTH SERVICES MANAGEMENT



ABOUT THIS DEGREE PROGRAM

Keller's Health Services Management graduate certificate program helps students prepare for a professional role in the health services industry. Coursework addresses key topics such as healthcare systems administration, patient rights and responsibilities, healthcare policy and healthcare finance.

The certificate can be earned as a standalone credential, credits from which are transferrable to the Health Services Management concentration in the Master of Business Administration (MBA) program pathways or the Healthcare Management emphasis in the Master of Public Administration program.

QUICK FACTS



ACCREDITATION MATTERS

Keller's Health Services Management Graduate Certificate program has achieved voluntary accreditation from the Accreditation Council for Business Schools and Programs (ACBSP, www.acbsp.org), demonstrating that it has met the standards of business education that promote teaching excellence.

KNOWLEDGE AND SKILLS

HEALTHCARE COMMUNICATION

Explain how decisions impact stakeholders by applying an understanding of how and why decisions are made along the healthcare continuum.

U.S. HEALTHCARE POLICY

Apply an understanding of the overall U.S. healthcare model and the history of legislation and available public/private programs to issues in the contemporary healthcare field. Also, apply an understanding of the U.S. model as compared to other models around the globe.

ETHICS IN HEALTHCARE

Analyze the legal and ethical aspects of healthcare as it has evolved over time in order to determine the moral responsibilities of healthcare workers and how today's legal system affects the types of care provided to the patient.

PUBLIC AND PRIVATE HEALTHCARE PLANS

Assess the value of available health plans and explain the value-proposition of different types of health plans (public and private) to patients. Synthesize the business perspective of healthcare relative to the consumer perspective of healthcare and how each affects the other.

COURSEWORK

ACCOUNTING AND LEADERSHIP

ACCT500 Essentials of Accounting, Finance and Economics

One of:

LEAD570 Leadership in the Age of AI
MGMT591 Leadership and Organizational Behavior

TECHNOLOGY MANAGEMENT

MIS540 Innovation Through Technology

HEALTH SERVICES MANAGEMENT

HSM541 Health Service Systems
HSM542 Health Rights and Responsibilities
HSM543 Health Services Finance

ACCELERATED SCHEDULE*

8 months



Average 9 credits per semester

OR

NORMAL SCHEDULE**

12 months



Average 6 credits per semester

ACCELERATE ON YOUR SCHEDULE

Choose the schedule that best fits your goals and commitments. You can earn your **Graduate Certificate** in as few as **8 months**.

Or, follow a normal schedule and complete your program in 12 months.

*Accelerated schedule assumes completion of 3 semesters, enrollment in an average of 9 credit hours per semester and continuous, full-time year round enrollment with no breaks per 12-month period.

**Normal schedule does not include breaks and assumes 3 semesters of year-round, full-time enrollment in an average of 6 credit hours per semester per 12-month period.

